



genubox

IT security platform for plant manufacturers
and remote maintenance providers



Remote Maintenance

Customized adaptation to individual
remote maintenance situations

Secur|Ty
made
in
Germany

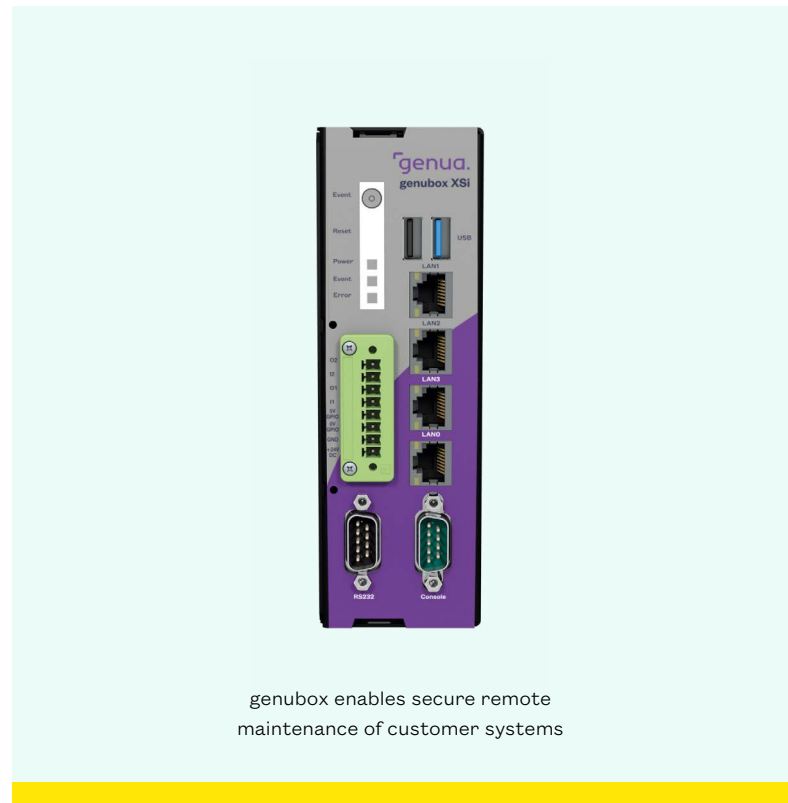
Secur|Ty
made
in
EU

genubox: Edge in Security for End Customers

You are already offering your customers remote maintenance services and thus help tremendously with monitoring and the seamless operation of various target systems, such as machinery, IT systems, server rooms or other maintenance objects. You have even developed and operate a proprietary service solution in order to optimally address your customers' individual requirements.

And of course you want to offer your customers state-of-the-art technology for the comprehensive protection of their IT and OT infrastructure. It is your job to continuously identify and eliminate emerging risks, such as malware deployed during remote access, as well as to protect data and communication in terms of availability, confidentiality, and integrity. Considering the pace of digitization, this is critical in order to achieve high customer satisfaction and to further expand your business relationships.

genubox is the perfect platform solution for these types of requirements. It boosts your solution with security features from genua.



genubox enables secure remote maintenance of customer systems

This increases operator and end-customer approval and generates additional revenues through the simple implementation or deployment of your service models.

All Advantages at a Glance



Reliable securing of many customer systems with a single solution



Securely encrypted remote access and firewall in one solution



Full operator control: live view, audit-proof video recordings



Complies with BSI recommendation for secure remote maintenance in industry



Virus scanning of remote files before transferring to the target system



Flexible clustering of the target systems for different security levels

You can obtain more information and advice here:

www.genua.eu/genubox



Use in Many Different Environments

genubox is a sophisticated and highly advanced security system with a wide set of features, which can easily be adapted to the many different requirements of your customers, and which offers reliable IT security from the minute it is installed.

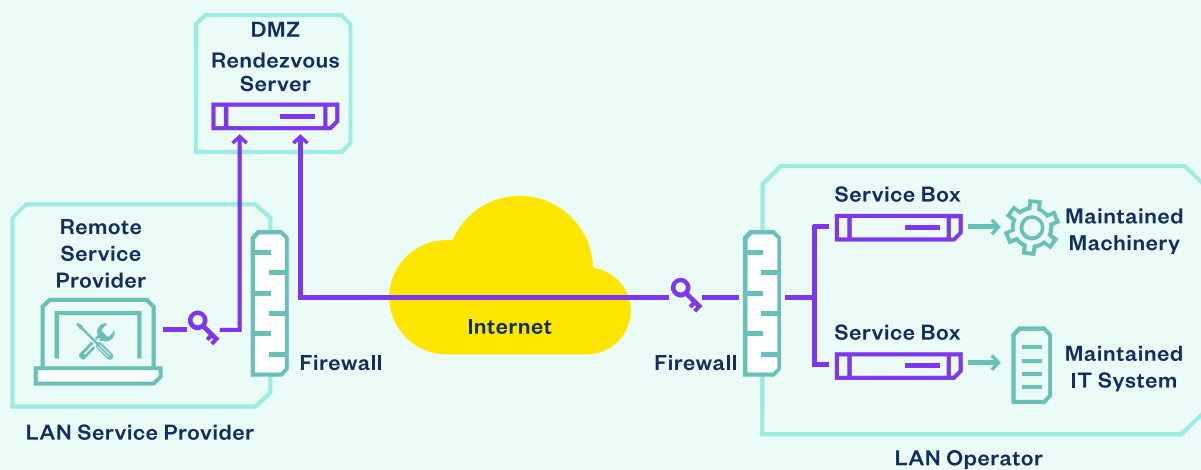
One of the many unique benefits is the audit-proof recording of all service tasks, and the fact that the desired security levels can be flexibly configured from “standard” to “highly secure” and even up to the classification level German VS-NfD.

Overview of all Access Points

genubox establishes an encrypted connection for data transfer and uses its firewall function to restrict external access exclusively to the maintained system.

One of the benefits that this offers is comprehensive monitoring, enabling you to offer your customers transparent and clear documentation of all remote maintenance activities.

If critical events do take place in the customer’s network and you are being suspected, you can easily demonstrate your access and avoid unwarranted recourse claims.

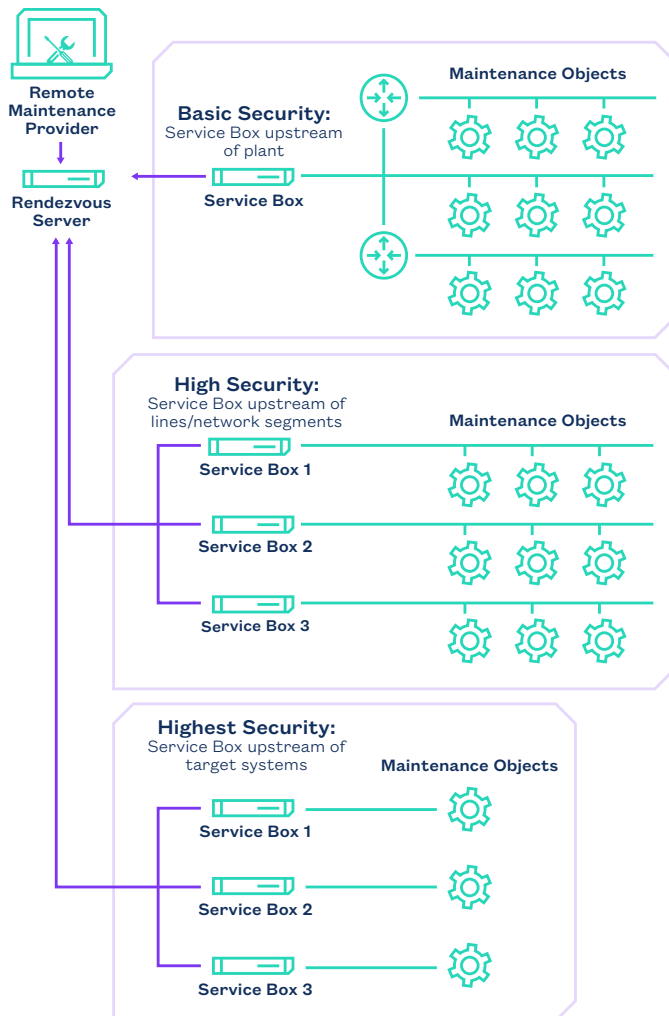


genubox as Rendezvous Server and Service Box in one solution

» The easy-to-operate and highly secure remote maintenance solution enables worldwide service that plays a pivotal role in our customers’ satisfaction.

Josef Schneider, Service Director,
KASTO Maschinenbau GmbH & Co. KG

Flexible Integration Concept



Isolation level examples for target system integration

User-Friendly Operation

When you as the integrator need initial access to the operator's or customer's system, this configuration is possible in no time with genubox.

Using the Windows application, the customer's relevant staff member initiates the maintenance connection. And when you have also established your maintenance connection to the Rendezvous Server, the target system can be accessed immediately. The application can be installed on any Windows system – no administrator permissions are necessary.

Simple Integration in Customer's Network

genubox is installed right where your customer's target systems are. And with the solution being a sophisticated, corporate-ready rights and role system for hundreds of remote maintenance providers worldwide, flexible adaptation to your respective security requirements is a matter of course.

Various product variants – on premise, in the cloud, with rack hardware or as a rugged industrial appliance – enable easy integration. Fast commissioning in maintenance cycles, security updates, central administration, and mass configuration ensure efficiency.

Reasons Why

- Experts for the IT security of companies and public organizations
- Offer of a comprehensive, modular IT security portfolio
- Quality without compromise for all products, services, and processes

genua – Excellence in Digital Security

genua develops innovative, reliable as well as market-shaping products and solutions. Whether in the public sector, for the operators of critical infrastructures, in industry or in the protection of classified information: we provide answers to the IT security challenges of today and of tomorrow.

Further information:
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