

Training Catalogue

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1 Training Courses

To enable you to use our security solutions professionally, we offer a training program for all genua products. The mode of operation is covered in detail, and all questions concerning installation and ongoing maintenance are handled.

To assure the best learning effect, the maximum number of participants is limited to twelve, eight or 6 participants, depending on the course. The training takes place in our well-equipped training rooms in Kirchheim near Munich, Germany. genua can be easily reached by car and public transportation. Several hotels and restaurants are in the vicinity of our office.

Current training dates are published on our homepage:

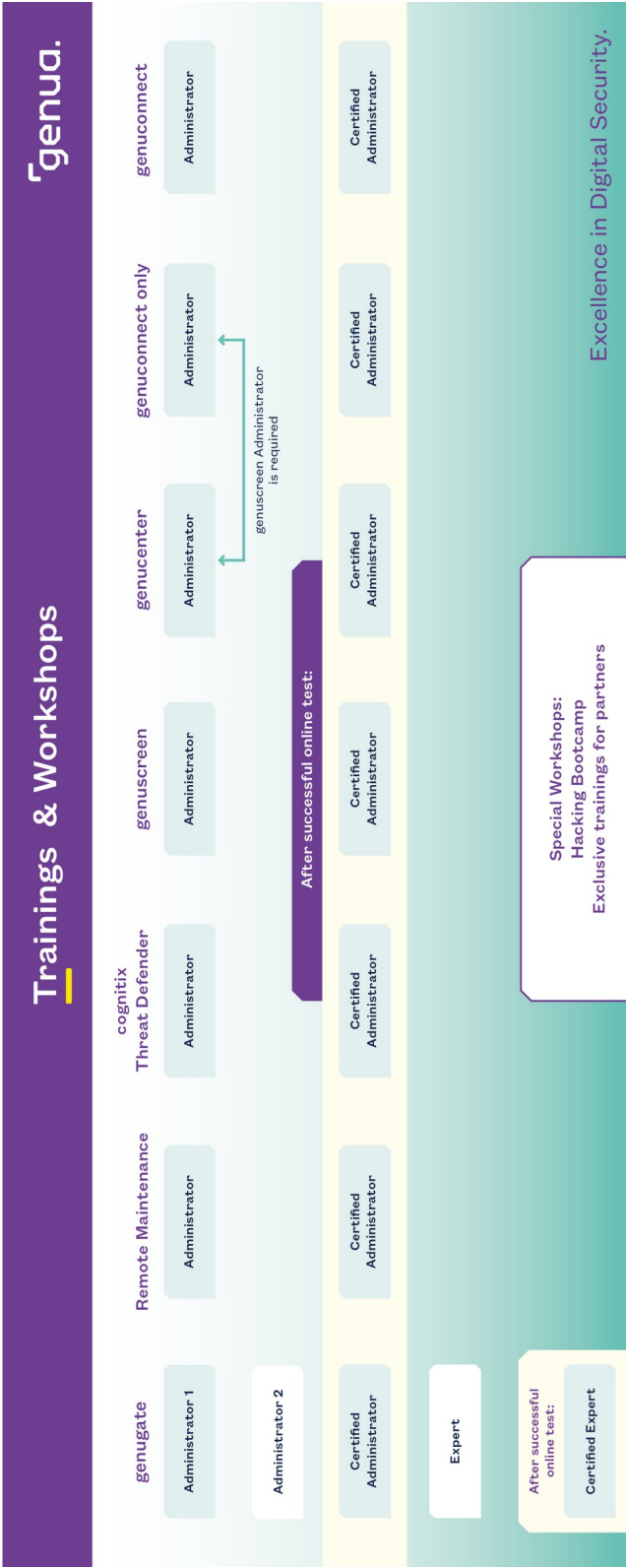
<https://www.genua.eu/it-security/solutions/workshops-trainings>

You can register for a course directly on our website, use the fax enclosed reply form, or contact training@genua.de by mail.

The following pages provide an overview of training content, and the terms and conditions.

We are looking forward to seeing you at the genua training facilities!

2 Overview



3 Product Training

3.1 Firewalls & Gateways

3.1.1 genugate Administrator 1 Training

The high resistance firewall genugate ensures maximum security at interfaces based on the two-tier firewall system. The genugate system has also been accepted by the Federal German Office for Information Security (Bundesamt für Sicherheit in der Informationstechnik, BSI) and certified as meeting the strict EAL 4+ level Common Criteria (CC) requirements. In addition, genugate has been classified as “Highly Resistant” due to its extremely high resistance against direct attacks – the security it provides corresponds with the requirements of the EAL 7 level. genugate is the only firewall in the world that offers such a high level of security.

In this course, setup and functionality of genugate are presented. The numerous possibilities for configuration and run time system supervision are reviewed in detail.

Contents:

- layout and functions
- System administration of the application-level gateway
- System administration of the packet filter
- user administration
- Connection concept
- Statistics and log files
- WWW

Participants: Administrators, data protection officers and other employees who install, configure and manage genugate systems

Notes on certification Good knowledge of UNIX, TCP-IP and the administration of complex network environments

Duration, number of participants and location 2 days, 9 a.m. to 5 p.m. (max. 8 participants). The Training take place in Kirchheim near Munich, Köln, Berlin or Online.

Costs

The participation fees listed below describe the price of the training per participant including documents, drinks and lunch (excluding VAT).

List price for customers:

- 1.979,00 €

3.1.2 genugate Administrator 2 Training

The high resistance firewall genugate ensures maximum security at interfaces based on the two-tier firewall system. The genugate system has also been accepted by the Federal German Office for Information Security (Bundesamt für Sicherheit in der Informationstechnik, BSI) and certified as meeting the strict EAL 4+ level Common Criteria (CC) requirements. In addition, genugate has been classified as “Highly Resistant” due to its extremely high resistance against direct attacks – the security it provides corresponds with the requirements of the EAL 7 level. genugate is the only firewall in the world that offers such a high level of security.

In the Administrator 2 course, the genugate options HA and VPN in the DMZ, as well as of complex firewall installations are presented. The course is complemented by practical exercises and strategies for troubleshooting a running system.

Contents

- Installation
- Troubleshooting
- Installation and management of an HA system (OSPF)
- Installation and management of an HA system (CARP)
- Working with an HA system
- VPN in the DMZ
- Disaster Recovery
- Ipv6

Participants:	Administrators, data protection officers and other employees who install, configure and manage genugate systems.
Required training:	genugate Administrator 1 Training
Duration, number of participants and location:	3 days, 9 a.m. to 5 p.m. (max. 6 participants) The Training take place in Kirchheim near Munich, Köln or Berlin

Notes on certification

After the course, we offer an online examination. After completing the test successfully, you will receive the certificate Certified genugate Administrator.

Costs

The participation fees listed below describe the price of the training per participant including documents, drinks and lunch (excluding VAT).

List price for customers:

- 3.085,00 €

3.1.3 genugate Release Training

We are constantly updating and developing our IT security solutions. Refresher courses on new product features and their best use are available on a regular basis. All updates and new features are demonstrated in a hands-on seminar that also is the best preparation for our online exam. Customers and partners may join us to test their knowledge and receive a product certificate.

Contents

The concrete training contents result from the innovations/changes of the release specifically discussed in the training.

Participants:	Administrators who already use the genugate system, and want to learn about the newest version features and renew certification.
Required training:	genugate Administrator 1 Training
Duration, number of participants and location:	1 day, 9 a.m. to 5 p.m. (max. 8 participants) The Training take place in Kirchheim near Munich or Online

Costs

The participation fees listed below describe the price of the training per participant including documents, drinks and lunch (excluding VAT).

List price for customers:

- 1.025,00 €

3.1.4 Certified genugate Expert Training

The high resistance firewall genugate ensures maximum security at interfaces based on the two-tier firewall system. The genugate has also been accepted by the Federal German Office for Information Security (Bundesamt für Sicherheit in der Informationstechnik, BSI) and certified as meeting the strict EAL 4+ level Common Criteria (CC) requirements. In addition, the genugate has been classified as “Highly Resistant” due to its extremely high resistance against direct attack – the security it provides corresponds with the requirements of the EAL 7 level. The genugate is the only firewall in the world that offers such a high level of security.

This course presents installation, configuration, and administration of the high resistance firewall genugate in extensive operational environments. Core topics are the SSH relay, the DNS concept, and SNMPv3.

Contents

- SSH-Relay
- Protocol conformity filter PCF
- DNS concept with unbound and NSD
- Link Aggregation
- SNMPv3
- Radius and LDAP
- Nagios and Zabbix
- Logging and system monitoring
- Ipv6

Participants: Administrators, data protection officers and other employees who install, configure and manage genugate systems in complex environments.

Required training: genugate Administrator 1 und 2 Training

Duration, number of participants and location: 2 days, 9 a.m. to 5 p.m. Uhr (max. 8 participants)

The Training take place in Kirchheim near Munich.

Notes on certification

After the course, we offer an online examination. After completing the test successfully, you will receive the certificate Certified genugate Expert

Costs

The participation fees listed below describe the price of the training per participant including documents, drinks and lunch (excluding VAT).

List price for customers:

- 1.979,00 €

3.2 Remote Maintenance

3.2.1 Certified Remote Maintenance Administrator Training

The genubox security platform offers intelligent remote services at any location. The appliance initializes encrypted VPN tunnels over the Internet to the managed servers for the exchange of data and offers an integrated application platform. This platform supports the implementation of custom applications that can be executed remotely to monitor, remote control and maintain machinery such as robotic automation systems, printing machines or diesel engines of ships.

Setup and operation of the genubox are presented clearly and concretely. Installation, management via the server, and updates are explained step-by-step. Interesting examples are an important part of this course.

Contents

- Installation genubox/ReSI
- genubox layout and functions
- System administration using genucenter or the standalone GUI
- Firewalling und VPN configuration
- Configuration of a remote maintenance solution via genucenter (rendezvous)
- Configuration of a remote maintenance solution via genucenter (rendezvous)
- problem solving

Participants: Administrators who install, configure and manage the genubox in complex environments, or design their use

Necessary prior knowledge: Good knowledge of UNIX, TCP-IP, and the administration of complex network environments

Duration, number of participants and location: 2,5 days, 1 p.m. to 5 p.m. and 9 a.m. to 5 p.m. (max. 8 participants)
The Training take place in Kirchheim near Munich or Online.

Notes on certification

After the course, we offer an online examination. After completing the test successfully, you will receive the certificate Certified Remote Maintenance Administrator.

Costs

The participation fees listed below describe the price of the training per participant including documents, drinks and lunch (excluding VAT).

List price for customers:

- 3.085,00€

3.3 Virtual Private Network (VPN)

3.3.1 Certified genuscreen & genucrypt Administrator Training

With the stateful packet filter genuscreen you can guard your network securely from the outside world, and in addition protect particularly sensitive systems within corporate networks. Typically, this powerful firewall will be added as a bridging firewall to existing networks and implement security zones: All incoming traffic will be analyzed, and only explicitly permitted connections will be transmitted.

The VPN appliance genucrypt enables confidential communication over public networks. The appliance encrypts the data, and establishes secure connections known as VPN (Virtual Private Networks) tunnels. This method also securely transfers highly sensitive information between distributed locations, with powerful encryption techniques guaranteeing confidentiality.

Product layout and functions are presented in this course. You will install, configure and administer the appliance. We will demonstrate how to administer multiple machines comfortably with the Central Management Station genucenter.

Contents

- Installation genuscreen
- Layout and functions of genuscreen/genucrypt
- System administration using the standalone GUI
- Firewalling and VPN configuration
- SNMPv3
- HA operations
- Installation and configuration of genuscreen plus
- Genucenter overview

Participants: Administrators and other employees who install, configure and manage genuscreen/crypt systems in complex environments or plan their use

Necessary prior knowledge: Good knowledge of UNIX, TCP-IP, and the administration of complex network environments

Duration, number of participants and location: 1,5 days, 1 p.m. to 5 p.m. and 9 a.m. to 5 p.m. (max. 8 participants)

The Training take place in Kirchheim near Munich, Köln, Berlin or Online.

Notes on certification

After the course, we offer an online examination. After completing the test successfully you will receive a certificate Certified genuscreen Administrator.

Costs

The participation fees listed below describe the price of the training per participant including documents, drinks and lunch (excluding VAT).

List price for customers:

- 1.539,00 €

3.4 Central Management

3.4.1 Certified genucenter Administrator Training

genua security solutions can be configured, administrated and continuously monitored via the integrated genucenter Central Management Station GUI. Using this overview, it is easy to keep an eye on your IT security and make sure all systems are up-to-date and running flawlessly. Modifications and updates can be simultaneously transferred to any number of systems using the convenient group functionality. Thus, policies can be consistently implemented in the entire network. New additions to your IT security environment are easily integrated by the Central Management Station, and immediately set up with an established configuration.

To acquaint you with the new features of genucenter 4.2, we offer one-day genucenter training courses. Product layout and functions are presented. You will install, configure and administer the appliance. In addition to the new GUI, we also demonstrate the new genucenter high availability concept.

Contents

- genucenter layout and functions
- New GUI and functions
- Use of filters
- VPN definitions
- Update and Upgrade
- Disaster recovery with genucenter
- High availability with genuscreen
- High availability with genucenter

Participants: Administrators and other employees who install, configure and manage genuscreen/crypt systems in complex environments or plan their use

Required training: genuscreen & genucrypt Administrator Training

Duration, number of participants and location: 1,5 days, 9 a.m. to 5 p.m. and 9 a.m. to 2 p.m. (max. 8 participants)

The Training take place in Kirchheim near Munich, Köln, Berlin or Online.

Notes on certification

After the course, we offer an online examination. After completing the test successfully you will receive a certificate Certified genucenter Administrator.

Costs

The participation fees listed below describe the price of the training per participant including documents, drinks and lunch (excluding VAT).

List price for customers:

- 1.539,00 €

3.5 Mobile working

3.5.1 Certified genuconnect Administrator Training

genuconnect is a software-based VPN client for the highly secure connection of remote workstations to an organizational network and approved by the BSI for VS-NfD and the comparable EU and NATO classification levels. This 2.5-day training is for system administrators who already have experience with genua products, especially genuscreen and genucard.

Contents

genucenter Basics:

- Installation genuscreen
- Application of filters
- Backup genucenters
- Patch & Upgrade genucenter
- VPN definitions
- VS-NfD compliance

genuconnect

- Installation
- Rollout
- VPN and TND
- Public Key Infrastructure
- Support
- Captive portal Browser
- Debugging & Best Practices

Participants:	Administrators who install, configure and support genuconnect in complex environments or design their use
Required training:	genuscreen & genucrypt Administrator Training
Duration, number of participants and location:	2,5 days, 2 p.m. to 5 p.m. and 9 a.m. to 5 p.m. (max. 6 participants) The Training take place in Kirchheim near Munich.

Notes on certification

An online exam is offered following the training. Successful completion of the exam is required to achieve Certified genuconnect Administrator status.

Costs

The participation fees listed below describe the price of the training per participant including documents, drinks and lunch (excluding VAT).

List price for customers:

- 2.519,00 €

3.5.2 Certified genuconnect Only Administrator Training

genuconnect is a software-based VPN client for the highly secure connection of remote workstations to an organizational network and approved by the BSI for VS-NfD and the comparable EU and NATO classification levels. This one-day training is for system administrators who already have experience with genua products, especially genuscreen, genucenter and genucard.

Contents

- genuconnect basics
- Installation
- Rollout with SCCM/MECM
- VPN and TND
- Public Key Infrastructure
- Operation/support
- Captive portal Browser
- Debugging & Best Practices

Participants: System administrators who already use genucard or vs-top and have corresponding practical experience.

Required training: genuscreen & genucrypt Administrator Training und genucenter Administrator Training

Duration, number of participants and location: 1 day, 9 a.m. to 5 p.m. (max. 6 participants)

The Training take place in Kirchheim near Munich.

Notes on certification

An online exam is offered following the training. Successful completion of the exam is required to achieve Certified genuconnect Administrator status.

Costs

The participation fees listed below describe the price of the training per participant including documents, drinks and lunch (excluding VAT).

List price for customers:

- 1.025,00 €

3.5.3 On request: genucard Training

A “restricted” VPN solution as certified by the BSI can be implemented in a setup with the mobile security device genucard, the firewall & VPN appliance genuscreen and the central management station genucenter.

Transmitted data will be protected by strong encryption algorithms. In this course, the administration of genucards and genuscreens using genucenter and smartcards is presented.

Contents

genucenter layout and functions

- Application of filters
- VPN definitions
- High availability with genuscreen
- Disaster Recovery with genucenter
- VS-NfD (“confidential/restricted”) conformity
- Introduction to smartcards

genucard

- Basics
- Installation and configuration
- Test setups
- Using smartcards

Participants & required equipment:

Administrators and other employees who install, configure and manage VPN installations in complex environments or plan their use.

Own laptop (Linux or Windows 7 (2x USB, 1x Ethernet) for connecting the gencard (No Apple MAC, please)

Required training:

genuscreen & gencrypt Administrator Training or Remote Maintenance Administrator Training

Duration, number of participants and location:

3 days, everyday 9 a.m. to 5 p.m. (max. 6 participants)

The Training take place in Kirchheim near Munich.

Costs

The participation fees listed below describe the price of the training per participant including documents, drinks and lunch (excluding VAT).

List price for customers:

- 3.599,00 €

4 Internal Network Security

4.1 Certified Cognitix Threat Defender Administrator Training

The innovative solution cognitix Threat Defender goes beyond intrusion prevention: With AI, data analytics and threat intelligence functions, cognitix Threat Defender builds a second line of defense in the network and thus complements your firewall solutions that control and secure data traffic at the interfaces.

In this training, we teach installation, setup and integration of the product into the network. We also explain how to configure global rules and advanced correlation scenarios. We then go into detail about the various components of the Threat Intelligence system.

Contents

- Installation/Configuration
- Network analysis
- Integration into the network
- System update
- Structure and functions
- Advanced correlation scenarios
- Threat Intelligence
- System maintenance and logging

Participants:	Administrators who install, configure, and support cognitix Threat Defender or design their use
Necessary prior knowledge:	Good knowledge of UNIX, TCP-IP, and the administration of complex network environments
Duration, number of participants and location:	1,5 days, 1 p.m. to 5 p.m. and 9 a.m. to 5 p.m. (max. 8 participants) The Training take place in Kirchheim near Munich.

Notes on certification

An online exam is offered following the training. Successful completion of the exam is required to achieve Certified Cognitix Treat Defender Administrator status.

Costs

The participation fees listed below describe the price of the training per participant including documents, drinks and lunch (excluding VAT).

List price for customers:

- 1.539,00 €

5 Further Trainings

5.1 Hacking Bootcamp

In the Hacking Bootcamp, network administrators learn about the methods of hackers, and the most important issues in securing a system. The techniques demonstrated of course may not be used to attack or spy on others. Therefore, every participant must sign a corresponding declaration of commitment included with your order confirmation.

Contents

Acquiring Information: Methods how to acquire information for use in a subsequent attack.

Sniffing methods: How to trace and analyse the data stream of a network by simple means.

Cracking passwords: Many passwords can be easily cracked – see for yourself!

Scanning: Use different programs to search for open resources in our test network for use in an attack. Several types of scanning are explained.

Exploits: Specific attacks, such as exploiting buffer overflows, denial-of-service attacks, using manipulated Web sites or taking over connections.

Rootkits: Programs frequently installed by attackers in successfully hijacked systems. Learn what rootkits contain, what they exactly do, how to install, and how to identify them.

WaveLAN: The design of wireless networks, WEP encryption and associated problems is presented. Furthermore, the special denial-of-service attack concerning the 802.11 protocol is discussed in detail.

Participants: Firewall administrators and all interested in techniques and methods to attack systems.

Necessary prior knowledge: Good knowledge of UNIX and TCP/IP

Duration, number of participants and location: 3 days, 9 a.m. to 5 p.m. (max. 8 participants)

The Training take place in Kirchheim near Munich.

Costs

The participation fees listed below describe the price of the training per participant including documents, drinks and lunch (excluding VAT).

List price for customers:

- 2.295,00 €

5.2 Partner-Trainings

5.2.1 genua Product Fundamental Training (GPFT)

This course to certify as a Certified genua Partner addresses employees and technical staff in sales and distribution. We at genua believe that sales staff should have basic technical knowledge, and that technical staff should know about important sales-oriented aspects.

Contents

Sales:

- Introduction to the genua product family and services in the consulting
- talking points
- license and export regulations

Project planning and tender planning:

- Evaluation of the desired security level
- typical examples of network structures
- preparation of offers to tender
- approaches to complex solutions

Participants:	Sales and technical staff in charge of genua products.
Necessary prior knowledge:	Basic knowledge of UNIX and TCP/IP
Duration, number of participants and location:	1 day, 9 a.m. to 5 p.m. (max. 12 participants) The Training take place in Kirchheim near Munich.

Costs

The participation fees listed below describe the price of the training per participant including documents, drinks and lunch (excluding VAT).

List price for customers:

- 200,00 €

5.2.2 Recertification

Through regular participation in our sales partner training courses and release training, our partners are able to sell genua products competently. In order to guarantee the high level of trained employees in the long term, genua requires its partners to regularly take part in release training courses, in which know-how about new products and features is conveyed.

These take place close to the time of a new product release. Following release training or self-study, an exam (online exam) must be successfully completed in order to obtain certification status.

Release training is not offered for less complex products: Here, self-study through release notes, manual etc. is sufficient.

In order to obtain the Certified genu "x" Administrator status, successful participation in the exam (online exam) is required in any case.

6 Registration

Training

Date

Please in block letters:

Participant data:

Company

Name

Department

Street

Location

Telephone

E-Mail

Data contact person (if different):

Name

Department

Street

Location

Telephone

E-Mail

Different billing address:

Name

Department

Street

Location

Telephone

E-Mail

Important notice

I hereby bindingly register for the events marked above. I have taken note of the applicable conditions of participation for genua training courses. After we have received your registration, we will send you a booking confirmation.

Location/Date

Signature

This is how you can reach us:

genua GmbH, Überehrerstraße 5, 85551 Kirchheim bei München

tel +49 89 991950-333, fax +49 89 991950-999, training@genua.de, www.genua.de

7 Conditions of participation

As of September 2023, the following terms and conditions apply to genua GmbH (genua) training for customers and sales partners (customer).

1. genua offers training and workshops (courses) situated on either genua premises, at rented locations, or at customer facilities (on-site course).
2. The number of participants is limited for each course. Available seats are assigned in the order of written registrations. Please register with genua or your genua sales partner two weeks in advance of course begin at the latest. Your registration will either be confirmed, or in case of overbooking you will be notified. The genua registration confirmation constitutes a binding contract for the course(s).
3. In case the minimum number of registrations is not reached, genua reserves the right to cancel a course up to two weeks beforehand without incurring any liabilities. Registered participants may cancel up to two weeks beforehand and receive a full refund. A later cancellation will incur administrative charges of 50% of the course fee. If a registered participant cannot attend the course due to illness and a doctor's note is provided, genua will waive the administrative charges. If a course is canceled by the customer or the sales partner, costs arisen to genua (e.g. cancellation fees for previously booked on-site travel) will be billed.
4. For on-site courses the customer shall supply the required infrastructure, especially course rooms and furnishing, as well as installed hard- and software with appropriate permissions. genua can provide a list of requirements to the customer in advance. An insufficient infrastructure will reduce the duration of the course by the time needed to correct the infrastructure.
5. The fees for an on-site course cover: the course itself, any infrastructure necessarily supplied by genua, and training materials. Food and beverages is not included. The fees for other courses cover: the course itself, the course infrastructure, training materials, as well as beverages and lunch.

6. genua reserves the right to withdraw from a course contract in case of force majeure (extraordinary circumstances beyond genua's control such as natural disasters or strikes). genua also reserves the right of withdrawal if through no fault of his own (e.g. illness) the trainer cannot hold the course. Other instances of force majeure that can prevent the trainer from holding the course and lead to cancellation by genua are serious travel disruptions on the way to the course location for a significant period of time, if due diligence was exercised in travel planning. If the right of withdrawal described above is exercised by genua, already paid course fees shall be refunded if an alternative date cannot be agreed on. In said case of a course cancellation by genua adhering to the rules described above, additional claims (subject to the exceptions described in sections 11 and 12) are excluded.
7. genua reserves the right to modify technical course content to a reasonable extent without advance notice.
8. genua concedes to the customer the non-exclusive, permanent, irrevocable, and non-transferable right to use the training materials provided during the course. This also includes resources such as electronic presentation files and samples used for the course. Duplication of training materials is expressly prohibited. Any modification of these usage rules require an individual contractual agreement.
9. Course fees are due immediately after reception of the bill and payable within 14 days. If a customer only partly attends a course through no fault of genua, this does not authorize the customer to reduce any fees. A reduced on-site course duration caused by insufficient customer infrastructure also does not constitute a reason for a reduction of fees.
10. Course fees are due immediately after reception of the bill and payable within 14 days. If a customer only partly attends a course through no fault of genua, this does not authorize the customer to reduce any fees. A reduced on-site course duration caused by insufficient customer infrastructure also does not constitute a reason for a reduction of fees.
11. If a course is canceled through no fault of genua, especially in case of illness of the trainer, the customer is not entitled to the course taking place. See also section 6 on the right of withdrawal. genua will inform the customer as soon as possible about the cancellation. In these cases, genua especially is not liable for travel and accommodation costs, as well as lost work time.

12. genua is liable for any damage to customers to the full legal extent, provided there is evidence of intent or gross negligence. In cases of lesser negligence, genua's liability is limited to foreseeable average damage. This limitation of liability shall not apply to damages to life, body or health of a participant, as well as the liability under product liability laws (German Produkthaftungsgesetz). Furthermore, this limitation does not apply to a breach of a duty inherently required for the proper fulfillment of the contract the customer must be able to rely on in any case (cardinal obligations). genua reserves the right to assert the partial responsibility of other parties. A statute of limitations of one year for all claims based on contractual or non-contractual liability or compensation of costs applies, except in cases of intent or damages to life, body or health.
13. Data media brought in by customers shall not be used on computers supplied by genua. genua reserves the right for compensation for any damages caused by a violation of this rule.
14. If individual rules or regulations described here should be ineffective or lose their effectiveness, the remaining rules and regulations shall still remain legally effective. If Unwirksamkeit individual provisions should be ineffective, whatever provision comes as close as possible to the economic intent of the invalid or ineffective provision shall be legally effective. Any changes of or additions to the contract must be in writing.
15. The parties to this contract agree that this contract as well as all claims arising from or in connection with this contract shall be governed by the laws of the Federal Republic of Germany. The application of any material or procedural conflict-of-laws rules referring to the legal systems of other states is excluded. International sales law, especially the uniform UN sales law (CISG) shall not apply.
16. If the client is to be considered a business person ("Kaufmann") as stipulated by the German Commercial Code ("Handelsgesetzbuch"), a legal entity governed by public law, or a special fund under public law, all disputes which arise in the context of the completion of this contractual relationship shall be in the jurisdiction of the district court of Munich, Germany (Landgericht München I).

As of September 2023